

Field Safety Notice

Invacare® Birdie® EVO Lifter - alert for the correct attachment of the Sling Loops on the Spreader bar Hooks

Date: 16.10.2019

Ref: FSN-Birdie EVO-20191016

Important Safety Information:

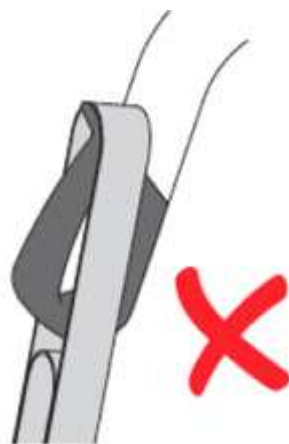
The design of the Invacare® Birdie® EVO Lifter hook is in compliance with harmonized standards and safe for use, when following the instructions in the User Manual.

Nevertheless, we would like to bring to your attention the correct attachment of the sling loops on the spreader bar hooks on the Invacare® Birdie® EVO Lifter, as there could be the possibility that the sling loops detach unintentionally from the spreader bar hooks when they are wrongly attached.

Therefore, Invacare decided to update the Invacare® Birdie® EVO Lifter User Manual and Quick Guide with more detailed information about the correct attachment of the sling loops on the hooks.

In detail, it is important to place the sling loops on the lifter's spreader bar hooks as visualized in below **picture 2**. Therefore, the sling loops need to be pulled completely down on the hooks. This removes any risk of unintended sling loop detachment.

If the sling loops are wrongly placed on the hook's lip, as shown on **picture 1**, there is a risk of unintended sling detachment.



PICTURE 1 – WRONG SLING LOOP ATTACHMENT

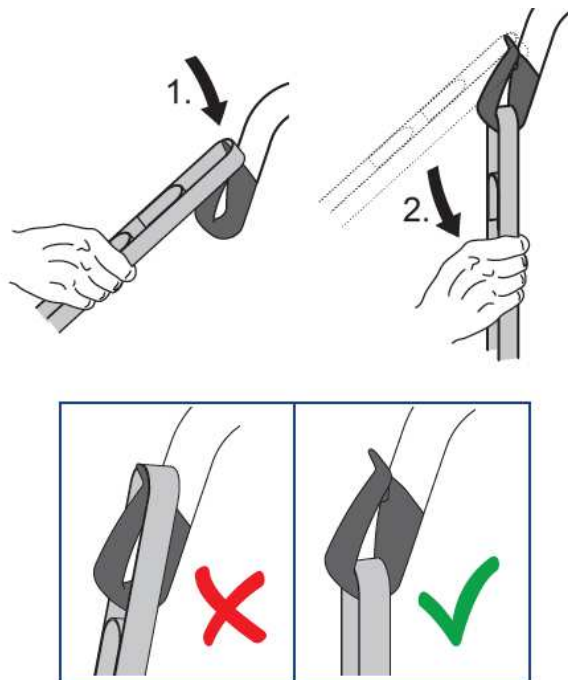


PICTURE 2 - CORRECT SLING LOOP ATTACHMENT

This affects all range of Invacare® Birdie® EVO lifters manufactured and still in use in the market with the new hook design manufactured since June 2018.

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The User Manual and Quick Guide are updated accordingly to show in a more visualized way the **correct attachment of the sling loops on the spreader bar hooks** - pictures below. Also, an example of wrong attachment is given:



Additionally, a **new adhesive label** is created to be placed on the spreader bar above each hook, to alert and inform the customers of the correct attachment of the sling loop – picture below:



The updated User Manual and Quick Guide can be downloaded anytime from the Invacare web page:

<https://www.invacare.eu.com/birdie-evo-ma-67birevoen>

On this webpage scroll down to “Downloads” and click on it, there you find under section “User manual” the current Birdie EVO User Manual and under section “Miscellaneous” the current Quick Guide.

The new labels can be ordered directly from Invacare free of charge for all affected customers:

Item No: 60124133

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Please ensure that the information in this notice is made available to all relevant personnel within your organization and / or customer base, and that awareness is maintained for an appropriate period.

Invacare confirms that the relevant Competent Authority is informed about this Field Safety Notice.

If you have any questions, or should you require any additional information, please contact: